

Christina Apple

Client Engagement Manager

Region 1—Michigan: Huron, Lapeer, Macomb, Oakland, St. Clair, Sanilac, Tuscola and part of Wayne (including Detroit) and Canadian UAW local unions

Region 1D—Michigan's Upper Peninsula and the central, western and northern portions of the Lower Peninsula



As a Client Engagement Manager, Christina serves as a core member of the UnitedHealthcare Retiree Solutions (URS) team. She is responsible for supporting and developing relationships with local Union Benefit Representatives, Union Representatives and Retirees within her regions.

Christina schedules and conducts educational meetings for existing and soon-to-be Medicare-eligible retirees relating to the UnitedHealthcare medical and prescription drug plans available through the UAW Retiree Medical Benefits Trust.

Christina started her professional career as an educator, instructing students with cognitive and physical disabilities as well as supporting teachers in special education. Prior to joining URS, she spent several years in the insurance industry as an office manager. Christina created strong bonds with policyholders and constituents within her community. She joined URS in August 2022 as a Client Engagement Manager.


Christina brings over 13 years of experience in education and business management. She graduated from Central Michigan University with a Bachelor of Science. Christina is continuously seeking to learn from those around her. She resides in Alma, Michigan and enjoys spending time on her family farm with her husband and dog.

Key strengths

- Cultivating strong and meaningful relationships
- Paying high attention to detail
- Going the extra mile to obtain desired outcomes

Contact information

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SPRJ80078



Christina Bell

Client Engagement Manager

Region 4—Kansas and Missouri



As a Client Engagement Manager, Christina serves as a core member of the UnitedHealthcare Retiree Solutions (URS) team. She is responsible for supporting and developing relationships with local Union Benefit Representatives, Union Representatives and Retirees within her region.

Christina schedules and conducts educational meetings for existing and soon-to-be Medicare-eligible retirees relating to the UnitedHealthcare medical and prescription drug plans available through the UAW Retiree Medical Benefits Trust.

Prior to joining UnitedHealthcare, Christina began her career in the health care industry as a medical collection specialist. In 2017, Christina joined UnitedHealthcare as a Customer Care Advocate and later became a Service Navigator assisting with Medicare's Dual Special Needs Plans. Christina brings 7 years of experience in the health insurance field including case management. She joined URS in 2022 as a Client Engagement Manager.

Christina holds her Accident, Health and Life insurance license and resides in University City, Missouri.

Key strengths

- Building sustainable relationships
- Empowering others
- Demonstrating empathy

Contact information



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Elizabeth (Liz) Gomorczak

Client Engagement Manager

Region 2B— Illinois, Ohio, and Indiana

Region 8— Pennsylvania counties include Franklin, Cumberland, Adams and New York



As a Client Engagement Manager, Liz serves as a core member of the UnitedHealthcare Retiree Solutions (URS) team. She is responsible for supporting and developing relationships with local Union Benefit Representatives, Union Representatives and Retirees within her regions.

Liz schedules and conducts educational meetings for existing and soon-to-be Medicare-eligible retirees relating to the UnitedHealthcare medical and prescription drug plans available through the UAW Retiree Medical Benefits Trust.

Liz joined URS in 2018 as a Client Service Manager, before transitioning to the Client Engagement role in October 2022. Liz started her career as a Health Educator, developing, promoting, and teaching wellness classes at multiple agencies and organizations. Prior to joining URS, Liz spent many years in the health insurance field assisting with employer benefit strategies, designs and administration, and serving as the primary contact for member and client service issues.


Liz brings with her over 25 years of experience in insurance and managed care. She graduated from the University of Illinois Urbana/Champaign with a Bachelor of Science and holds a Master of Public Health from Benedictine University, Lisle, Illinois. Liz is a licensed agent for Health and Life and resides in the suburbs of Chicago with her husband, two adult children, two cats and a puppy.

Key strengths

- Building and maintaining relationships
- Improving processes and seeking solutions
- Demonstrating compassion toward members

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Meredith Sidoti

Client Engagement Manager

Region 2B—Ohio

Region 9A—Local 626, 987, 664, 422



As a Client Engagement Manager, Meredith serves as a core member of the UnitedHealthcare Retiree Solutions (URS) team. She is responsible for supporting and developing relationships with local Union Benefit Representatives, Union Representatives and Retirees within her regions.

Meredith schedules and conducts educational meetings for existing and soon-to-be Medicare-eligible retirees relating to the UnitedHealthcare medical and prescription drug plans available through the UAW Retiree Medical Benefits Trust.


Meredith started her career in the field of Children and Family Services and later spent several years in the auto industry where she earned a Journeywoman Certificate as a Sheetmetal Worker. Meredith then transitioned to a position as a Union Benefits Representative for retirees in the New England area. Meredith joined URS in May 2022 as a Client Engagement Manager.


Meredith brings with her over 11 years of experience in retiree benefits. She graduated from Bowling Green State University with a Bachelor of Science in Elementary Education. Meredith is a licensed agent for Health and Life. She resides in Milan, Ohio with her cat and enjoys hiking, birding, and riding roller coasters.

Key strengths

- Patient and empathetic with retirees
- Responsive to client needs and concerns
- Reliable while remaining flexible

Contact information

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Stephen Gude, Jr.

Client Engagement Manager

Region 8— North Carolina, South Carolina, Mississippi, Alabama, Georgia, Florida and Tennessee



As a Client Engagement Manager, Steve serves as a core member of the UnitedHealthcare Retiree Solutions (URS) team. He is responsible for supporting and developing relationships with local Union Benefit Representatives, Union Representatives and Retirees within his region.

Steve schedules and conducts educational meetings for existing and soon-to-be Medicare-eligible retirees relating to the UnitedHealthcare medical and prescription drug plans available through the UAW Retiree Medical Benefits Trust.


Steve joined URS in 2022 as a Client Engagement Manager. Prior to joining URS, Steve held a number of different positions with CVS Health including Account Manager, Account Associate, and Sales Support. Steve also brings with him 10 years of Customer Service experience in the Aviation and Personal Loan industries.

Steve graduated from Florida A&M University with a Bachelor of Science in Interdisciplinary Studies and holds a Master of Business Administration from Florida Memorial University. Steve resides in Miramar, FL and enjoys writing poetry.

Key strengths

- Building and maintaining relationships
- Customer Success
- Operations Support

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Tanesha Carr

Client Engagement Manager

Region 4— Illinois

Region 2B – Illinois, Ohio and Indiana



As a Client Engagement Manager, Tanesha serves as a core member of the UnitedHealthcare Retiree Solutions (URS) team. She is responsible for supporting and developing relationships with local Union Benefit Representatives, Union Representatives and Retirees within her regions.

Tanesha schedules and conducts educational meetings for existing and soon-to-be Medicare-eligible retirees relating to the UnitedHealthcare medical and prescription drug plans available through the UAW Retiree Medical Benefits Trust.

Tanesha began her career with UnitedHealth Group in 2014 as a Member Service Representative with OptumRx where she assisted pharmacies and members with prescription drug claims. In 2015, Tanesha transitioned to the OptumRx claims department as a claims processor and in 2016 was promoted to a Supervisor role in recognition of her exceptional performance. In 2021, Tanesha transitioned to a Service Account Manager role within UnitedHealthcare's Medicare and Retirement business, and in June 2022 joined the URS team as a Client Engagement Manager.

Tanesha has 10 years of experience in customer service, member issue resolution, and technology support. She earned a Bachelor of Arts and Science, with a focus on Psychology, from the University of Memphis. Tanesha resides in Naperville, Illinois. She enjoys spending time with family and friends. Some of her hobbies include event planning and home staging. Tanesha enjoys traveling and exploring different parts of the world, learning about others and their culture.

Key strengths

- Building and maintaining relationships
- Listening to understand
- Demonstrating compassion toward members

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Todd Moro

Client Engagement Manager

Region 1A—Most of Wayne County, Michigan, (including parts of Detroit), Monroe County, Washtenaw County, and extends to the Ohio border

Region 4—Wisconsin and Minnesota



As a Client Engagement Manager, Todd serves as a core member of the UnitedHealthcare Retiree Solutions (URS) team. He is responsible for supporting and developing relationships with local Union Benefit Representatives, Union Representatives and Retirees within his regions.

Todd schedules and conducts educational meetings for existing and soon-to-be Medicare-eligible retirees relating to the UnitedHealthcare medical and prescription drug plans available through the UAW Retiree Medical Benefits Trust.

Todd brings 30 years of experience serving customers at various levels. He graduated from Milwaukee Area Technical College with an Associate of Arts in Restaurant & Hotel Culinary Science. Todd joined URS in June 2022 as a Client Engagement Manager.


Todd resides in Milwaukee, Wisconsin and enjoys spending time with his four children and three grandchildren. Todd is an avid Wisconsin sports fan. His hobbies include fishing, gardening, cooking, golf and he has an appreciation for fine wine. Todd is also an active volunteer at his local church.

Key strengths

- Creating and maintaining relationships
- Focus on exceptional customer service
- Improving processes and seeking solutions
- Demonstrating compassion towards members

Contact information

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