



Transportation to and from your health care appointments

Once you are enrolled in the health care plan, you will have access to the Transportation benefit.

If you're in need of a reliable ride to your doctor or specialist appointments, our transportation program managed by ModivCare can help. We have a variety of options depending on your needs, all at no additional cost to you.



How it works

- Use your transportation benefit for rides to and from your medical appointments and to the pharmacy to pick-up your prescriptions.
- Schedule up to 24 one-way trips per year.
- Once you are enrolled in the plan, call ModivCare with the number on the back of this flyer to schedule your ride. Your trip can be scheduled up to 30 days in advance, but must be made at least two days prior to your appointment for standard services.
- A ModivCare representative will ask for some information, such as your name and address, UnitedHealthcare® member ID number and the address of your medical appointment or pharmacy. Please have this information ready when you call.



**United
Healthcare**

**UAW RETIREE
Medical Benefits Trust**



If you need to make any changes or cancel your appointment, please call ModivCare as soon as you can

ModivCare can accommodate changes you need to make within a reasonable amount of time. If your ride does not come within the scheduled window, call the number below for assistance.



After your plan's effective date, schedule your ride or find out more

For more information visit retiree.uhc.com/UAWTrust. Or call toll-free **1-844-320-5021**, TTY **711**, 8 a.m.–8 p.m. local time, Monday–Friday.

¹ModivCare may subcontract to other vendors or individuals. Subcontracting is at the discretion of ModivCare.

*ModivCare does not guarantee urgent requests will be met when scheduled less than 2 days in advance for standard services. ModivCare supports any language the member requires, through a third party translator service.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in the plan depends on the plan's contract renewal with Medicare.

This information is not a complete description of benefits. Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

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