



Skip the pharmacy. We deliver to you.

If you take a medication regularly, you may save time and money with Optum® Home Delivery.

After **Jan. 1, 2023**:

- Order up to a 3-month supply
- Get your medications delivered right to your mailbox with free standard shipping

Submit your order one of three ways:



Online at retiree.uhc.com/UAWTrust and log in



Via the **UnitedHealthcare®** app





Call **1-844-320-5021**, TTY **711**,
8 a.m.–8 p.m., local time, Monday–Friday

Set up your Optum Home Delivery account.

Scan this code using your smartphone and click on the ***Transfer your prescriptions to Optum Rx*** button. View prescriptions you can transfer to home delivery to be delivered after **Jan. 1, 2023**.



Client Alts	Internal & External Team	Project Details	Color	Dimensions	Notes
 catchfire	Date: 11.09.22 Client Contact: Shelly Fromm Art Director/Designer: catchfire	Depot #: SPRJ77717 Name: GPR 2023 MAPD Home Delivery Filer UAW Trust Stage: In review Reading Level: File Name: SPRJ77717.indd	CMYK 	Flat: 8.5x11 Software: InDesign CC	

Will my current prescriptions transfer?

Yes, most maintenance medications will transfer to Optum Home Delivery. But prescriptions for some medications such as controlled substances will not. In these cases, you'll need a new prescription from your doctor.

After **Jan. 1, 2023**, use your member ID card to create your account at retiree.uhc.com/UAWTrust. Log in and click on **Pharmacies & Prescriptions**.



If you want to refill or renew a prescription:

1. Click on *My medications*. Locate the medication name you want to refill or renew, click on *Refill Medication* or *Renew Medication Now*
2. Complete shipping and payment details and click on *Place Order* button



If you would like to transfer a retail prescription:

1. Click on *My medications* and locate the medication that has been filled at a retail pharmacy
 - Most prescriptions from historical claims sent to Optum Rx will appear here
2. Then click on *Transfer to Optum Rx*
3. Confirm provider details and complete shipping and payment information
4. Click on *Place Order* button



If you want to submit a brand new prescription you have 3 options:

1. Call your provider and ask them to submit an ePrescription to Optum Home Delivery pharmacy
2. Log into retiree.uhc.com/UAWTrust and click on **Pharmacies & Prescriptions**.
 - Select *Member tools* from the navigation bar, then choose *Drug pricing and information* and search by drug name
 - In the Home Delivery option, click on *Set Up Home Delivery*
 - Confirm provider details and complete shipping and payment information
 - Click on *Place Order* button
3. Call **1-844-320-5021**, TTY **711**, 8 a.m.–8 p.m. local time, Monday–Friday, and ask us to contact your provider for a new prescription

You can update or let us know which prescriber you want a renewal, transfer or new prescription request sent to.

You are not required to use Optum Rx home delivery for a 90-day supply of your maintenance medication. If you have not used Optum Rx home delivery, you must approve the first prescription order sent directly from your doctor to Optum Rx before it can be filled. New prescriptions from Optum Rx should arrive within ten business days from the date the completed order is received, and refill orders should arrive in about seven business days. Contact Optum Rx anytime at 1-877-524-3784, TTY 711. Optum Rx is an affiliate of UnitedHealthcare Insurance Company.