



# Start your journey to better hearing

UnitedHealthcare Hearing provides flexible hearing care options and support for all your needs, preferences and stages of your hearing health journey.



## Step 1: Call to learn about your plan

Call UnitedHealthcare Hearing at **1-866-445-2071**, and a customer care agent will verify your coverage and answer any questions you have about your benefits, pricing and more.



## Step 2: Find a provider

Your customer care agent will connect you with a UnitedHealthcare Hearing professional to schedule an appointment for your consultation and exam. With over 7,000 locations nationwide and virtual options<sup>1</sup> available, we make it easy to get the support you need. Hearing aids purchased outside of UnitedHealthcare Hearing's nationwide network are NOT covered.



## Step 3: Go to your appointment

Your hearing professional will conduct a hearing exam and provide a personalized recommendation, which may include hearing aids. Your hearing professional can answer any questions you have. See back for ways to prepare for your appointment.



## Step 4: Order your hearing aids

Your provider will help you choose from a broad array of hearing aids based on your unique hearing needs.



## Step 5: Schedule your fitting appointment

Your provider will program your hearing aids and make any necessary adjustments. You'll be able to ask questions and learn how to use your hearing aids in your daily life.



## Step 6: Receive ongoing support

Ensure your hearing aids are working correctly and fit comfortably with follow-up care. See back for more information.

# Prepare for your appointment

## Questions to ask your provider about your hearing health:

- What's the most likely cause of my symptoms?
- How can a pair of hearing aids benefit me?
- Do I need to see a specialist?

## What to prepare for your appointment:

- A key list of your symptoms and how long you've had them
- Medical information
- Exposure you've had to loud environments

## Good-to-know details

- ✓ You have 60 days to try out hearing aids purchased from a provider
- ✓ Your plan includes a 3-year extended warranty for repairs and a one-time loss or damage replacement<sup>2</sup>
- ✓ Schedule up to 3 follow-up visits at no cost,<sup>3</sup> with additional support available
- ✓ Receive a no-cost annual hearing exam

## Learn more



**1-866-445-2071**

Call 8 a.m. to 8 p.m. CT, Monday through Friday. Be sure to have your plan name available.



**UHChearing.com/TRB**



**QR code**

Scan using your smartphone's camera.

## Hearing aids are more advanced than ever

Choose from a broad array of hearing aids with the latest technology, including:

- Superior sound quality
- Recharging capabilities
- Remote adjustments
- Bluetooth streaming
- Tap control
- Enhanced smartphone app

**Relate**

**Beltone**

**oticon**  
life-changing technology

**PHONAK**

**ReSound GN**

**unitron**



**WIDEX**  
HIGH DEFINITION HEARING



<sup>1</sup>In-person visit to a local provider may be required.

<sup>2</sup>One-time professional fee may apply.

<sup>3</sup>Hearing aids purchased in the Silver technology level will receive 1 follow-up visit. Hearing aids purchased using virtual care and direct delivery receive virtual follow-up visits.

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