



# Summary of Benefits 2025

## UnitedHealthcare® Group Medicare Advantage (PPO)

Group Name (Plan Sponsor): State Health Benefit Plan

Group Numbers: 12472, 12473, 12474, 12475

H2001-816-000

H2001-819-000

Look inside to learn more about the plan and the health and drug services it covers.  
Contact us for more information about the plan.



[retiree.uhc.com/shbp](https://retiree.uhc.com/shbp)



Toll-free **877-246-4190**, TTY **711**

8 a.m.–8 p.m. ET, Monday–Friday

**United  
Healthcare®**  
Group Medicare Advantage


# Summary of Benefits

January 1, 2025– December 31, 2025

This is a summary of what we cover and what you pay. Review the Evidence of Coverage (EOC) for a complete list of covered services, limitations and exclusions. You can see it online at [retiree.uhc.com/shbp](https://retiree.uhc.com/shbp) or you can call Customer Service for help. When you enroll in the plan, you will get more information on how to view your plan details online.

## UnitedHealthcare® Group Medicare Advantage (PPO)



Medical premium and limits	Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
<b>Monthly plan premium</b>	Contact your group plan benefit administrator to determine your actual premium amount, if applicable.	
<b>Maximum out-of-pocket amount</b> (does not include prescription drugs)	Your plan has an annual combined in-network and out-of-network out-of-pocket maximum of \$3,500 for this plan year.  If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the plan year.  Please note that you will still need to pay your monthly premiums, if applicable, and cost-sharing for your Part D prescription drugs.	Your plan has an annual combined in-network and out-of-network out-of-pocket maximum of \$2,500 for this plan year.  If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the plan year.  Please note that you will still need to pay your monthly premiums, if applicable, and cost-sharing for your Part D prescription drugs.

Medical benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
<b>Inpatient hospital care<sup>1</sup></b>		20% coinsurance per stay  Our plan covers an unlimited number of days for an inpatient hospital stay.	20% coinsurance per stay  Our plan covers an unlimited number of days for an inpatient hospital stay.
<b>Outpatient hospital<sup>1</sup></b>  Cost sharing for additional plan covered services will apply.	Ambulatory surgical center (ASC)	\$95 copay	\$50 copay
	Outpatient surgery	\$95 copay	\$50 copay
	Outpatient hospital services, including observation	\$95 copay	\$50 copay
 <b>Doctor visits</b>	Primary care provider	\$25 copay	\$15 copay
	Virtual visit	\$0 copay	\$0 copay
	Specialist <sup>1</sup>	\$30 copay	\$25 copay

Medical benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
<b>Preventive services</b>	Routine physical	\$0 copay, 1 per plan year*	\$0 copay, 1 per plan year*
	Medicare-covered	\$0 copay	\$0 copay
		<ul style="list-style-type: none"> <li>• Abdominal aortic aneurysm screening</li> <li>• Alcohol misuse counseling</li> <li>• Annual wellness visit</li> <li>• Bone mass measurement</li> <li>• Breast cancer screening (mammogram)</li> <li>• Cardiovascular disease (behavioral therapy)</li> <li>• Cardiovascular screening</li> <li>• Cervical and vaginal cancer screening</li> <li>• Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)</li> <li>• Depression screening</li> <li>• Diabetes screenings and monitoring</li> <li>• Diabetes – Self-management training</li> <li>• Dialysis training</li> <li>• Glaucoma screening</li> <li>• Hepatitis C screening</li> <li>• HIV screening</li> <li>• Kidney disease education</li> <li>• Lung cancer with low dose computed tomography (LDCT) screening</li> <li>• Medical nutrition therapy services</li> <li>• Medicare Diabetes Prevention Program (MDPP)</li> <li>• Obesity screenings and counseling</li> <li>• Prostate cancer screenings (PSA)</li> <li>• Sexually transmitted infections screenings and counseling</li> <li>• Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)</li> <li>• Vaccines, including those for the flu, Hepatitis B, pneumonia, or COVID-19</li> <li>• “Welcome to Medicare” preventive visit (one-time)</li> </ul>	

<b>Medical benefits</b>	<b>Standard plan</b> In-network and out-of-network	<b>Premium plan</b> In-network and out-of-network
<b>Preventive services (continued)</b> Medicare-covered	Any additional preventive services approved by Medicare during the contract year will be covered.  This plan covers preventive care screenings and annual physical exams at 100%.	
<b>Emergency care</b>	\$50 copay (worldwide)  If you are admitted to the hospital within 72 hours, you pay the inpatient hospital care cost sharing instead of the emergency care copay. See the “Inpatient Hospital Care” section of this booklet for other costs.	\$50 copay (worldwide)  If you are admitted to the hospital within 72 hours, you pay the inpatient hospital care cost sharing instead of the emergency care copay. See the “Inpatient Hospital Care” section of this booklet for other costs.
<b>Urgently needed services</b>	\$25 copay (worldwide)  If you are admitted to the hospital within 72 hours, you pay the inpatient hospital care cost sharing instead of the urgently needed services copay. See the “Inpatient Hospital Care” section of this booklet for other costs.	\$20 copay (worldwide)  If you are admitted to the hospital within 72 hours, you pay the inpatient hospital care cost sharing instead of the urgently needed services copay. See the “Inpatient Hospital Care” section of this booklet for other costs.

<b>Medical benefits</b>		<b>Standard plan</b> In-network and out-of-network	<b>Premium plan</b> In-network and out-of-network
<b>Diagnostic tests, lab and radiology services, and X-rays</b>	Complex radiology services (e.g. MRI, CT scan) <sup>1</sup>	If a complex radiology service is performed and processed at a hospital or free-standing facility:  20% coinsurance  If a complex radiology service is performed and processed in a doctor's office:  \$35 copay	If a complex radiology service is performed and processed at a hospital or free-standing facility:  20% coinsurance  If a complex radiology service is performed and processed in a doctor's office:  \$35 copay
	Lab services <sup>1</sup>	\$0 copay	\$0 copay
	Diagnostic tests and procedures <sup>1</sup>	If a diagnostic test is performed and processed at a hospital or free-standing facility:  \$95 copay  If a diagnostic test is performed and processed in a doctor's office:  \$0 copay	If a diagnostic test is performed and processed at a hospital or free-standing facility:  \$50 copay  If a diagnostic test is performed and processed in a doctor's office:  \$0 copay
	Therapeutic radiology <sup>1</sup>	If a therapeutic radiology service is performed and processed at a hospital or free-standing facility:  20% coinsurance  If a therapeutic radiology service is performed and processed in a doctor's office:  \$35 copay	If a therapeutic radiology service is performed and processed at a hospital or free-standing facility:  20% coinsurance  If a therapeutic radiology service is performed and processed in a doctor's office:  \$35 copay
	Outpatient X-rays <sup>1</sup>	\$0 copay	\$0 copay

Medical benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
 <b>Hearing services</b>	Exam to diagnose and treat hearing and balance issues <sup>1</sup>	\$30 copay	\$25 copay
	Routine hearing exam	\$0 copay, 1 exam per plan year*	\$0 copay, 1 exam per plan year*
	Hearing aids	The plan pays up to a \$1,000 allowance for hearing aids (combined for both ears) every 4 years.*	The plan pays up to a \$1,000 allowance for hearing aids (combined for both ears) every 4 years.*
 <b>Vision services</b>	Exam to diagnose and treat diseases and conditions of the eye <sup>1</sup>	\$25 copay	\$15 copay
	Eyewear after cataract surgery	\$0 copay	\$0 copay
	Routine eye exam	\$0 copay, 1 exam every 12 months*	\$0 copay, 1 exam every 12 months*
	Routine eyewear	Plan pays up to \$125 combined allowance for eyeglasses and contact lenses every 12 months.*	Plan pays up to \$125 combined allowance for eyeglasses and contact lenses every 12 months.*
<b>Mental health</b>	Inpatient visit <sup>1</sup>	20% coinsurance per stay	20% coinsurance per stay
		Our plan covers an unlimited number of days for an inpatient hospital stay.	Our plan covers an unlimited number of days for an inpatient hospital stay.
	Outpatient group therapy visit <sup>1</sup>	\$30 copay	\$25 copay
	Outpatient individual therapy visit <sup>1</sup>	\$30 copay	\$25 copay
	Outpatient therapy or office visit with a psychiatrist <sup>1</sup>	\$30 copay	\$25 copay
	Virtual behavioral visits	\$0 copay	\$0 copay

Medical benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
<b>Skilled nursing facility (SNF)<sup>1</sup></b>		\$0 copay per day: days 1–20	\$0 copay per day: days 1–20
		\$50 copay per day: days 21–100	\$25 copay per day: days 21–100
		Our plan covers up to 100 days in a SNF per benefit period.	Our plan covers up to 100 days in a SNF per benefit period.
<b>Outpatient Rehabilitation (physical, occupational, or speech/language therapy)<sup>1</sup></b>		\$25 copay	\$10 copay
<b>Ambulance<sup>2</sup></b>		\$50 copay	\$50 copay
<b>Routine transportation</b>		Not covered	Not covered
<b>Medicare Part B Drugs</b>	Chemotherapy drugs <sup>1</sup>	20% coinsurance	20% coinsurance
Part B drugs may be subject to Step Therapy. See your Evidence of Coverage for details.	Other Part B drugs <sup>1</sup>	20% coinsurance	20% coinsurance

## Good news for 2025

The Coverage Gap, or “donut hole”, has been eliminated and your out-of-pocket maximum cost (the amount paid by you and others pay on your behalf) is \$2,000. That means you’re more protected from high drug costs in 2025.

Prescription drugs	
<b>Deductible</b>	The plan does not have a prescription drug deductible. Your coverage starts in the Initial Coverage stage.
<b>Initial coverage</b>	In this stage, you’ll pay your plan copays or coinsurance. The plan pays the rest. Once you, and others on your behalf, have paid a combined total of \$2,000 you move to the Catastrophic Coverage stage.



	Standard plan	Premium plan
<b>Tier drug coverage</b> (After you pay your deductible, if applicable)	<b>Retail Cost-Sharing</b> 31-day supply	<b>Retail Cost-Sharing</b> 31-day supply
Tier 1: Preferred Generic	\$0 copay for select generics** \$15 copay for all other generics	\$0 copay for select generics** \$15 copay for all other generics
Tier 2: Preferred Brand <sup>1</sup>	\$45 copay	\$45 copay
Tier 3: Non-preferred Drug <sup>1</sup>	\$85 copay	\$85 copay
Tier 4: Specialty Tier <sup>1</sup>	\$85 copay	\$85 copay
<b>Tier drug coverage</b> (After you pay your deductible, if applicable)	<b>Mail Order or Retail Cost-Sharing</b> 100-day supply	<b>Mail Order or Retail Cost-Sharing</b> 100-day supply
Tier 1: Preferred Generic	\$0 copay for select generics** \$37.50 copay for all other generics	\$0 copay for select generics** \$37.50 copay for all other generics
Tier 2: Preferred Brand <sup>1</sup>	\$112.50 copay	\$112.50 copay
Tier 3: Non-preferred Drug <sup>1</sup>	\$212.50 copay	\$212.50 copay
Tier 4: Specialty Tier <sup>1</sup>	\$212.50 copay	\$212.50 copay
<b>Catastrophic Coverage</b>	Once you're in this stage, you won't pay anything for your Medicare-covered Part D drugs for the rest of the plan year.	

<sup>1</sup>You will pay a maximum of \$35 for a 1-month supply of each Part D insulin product covered by our plan. Most adult Part D vaccines are covered at no cost to you.

\*\*Please see the Additional Drug Coverage list for more information on generic drugs with a \$0 copay.

If the actual cost for a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount.

SHBP offers drug coverage in addition to your Part D prescription drug benefit. The drug copays in this section are for drugs that are covered by both your Part D benefit and your additional drug coverage. For more information, see your Additional Drug Coverage list. You can also view the Certificate of Coverage at [retiree.uhc.com/shbp](http://retiree.uhc.com/shbp) or call Customer Service to have a hard copy sent to you.

If you reside in a long-term care facility, you will pay the same for a 31-day supply as a 31-day supply at a retail pharmacy.

**\$0**

## You may qualify for Extra Help from Medicare

Extra Help is a program for people with limited incomes who need help paying Part D premiums, deductibles and copays. There's no penalty for applying, and you can re-apply every year. To see if you qualify for Extra Help, call:


- The Social Security Administration at 1-800-772-1213, TTY 1-800-325-0778
- Your state Medicaid office




## The UnitedHealthcare Savings Promise



UnitedHealthcare is committed to keeping your prescription drug costs down. As a UnitedHealthcare member, you have our Savings Promise that you'll get the lowest price available. That low price may be your plan copay, the pharmacy's retail price or our contracted price with the pharmacy.


Additional benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
<b>Acupuncture services</b>	Medicare-covered acupuncture (for chronic low back pain)	\$18 copay	\$18 copay
<b>Chiropractic services</b>	Medicare-covered chiropractic care (manual manipulation of the spine to correct subluxation) <sup>1</sup>	\$18 copay	\$18 copay
	Routine chiropractic services	\$30 copay, up to 20 visits per plan year*	\$25 copay, up to 20 visits per plan year*

Additional benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
 <p><b>Diabetes management</b></p>	Diabetes monitoring supplies <sup>1</sup>	<p>\$0 copay</p> <p>We only cover Accu-Chek® and OneTouch® brands.</p> <p>Covered glucose monitors include: OneTouch Verio Flex®, OneTouch® Ultra 2, Accu-Chek® Guide Me and Accu-Chek® Guide.</p> <p>Test strips: OneTouch Verio®, OneTouch Ultra®, Accu-Chek® Guide, Accu-Chek® Aviva Plus, and Accu-Chek® SmartView.</p> <p>Other brands are not covered by your plan.</p>	<p>\$0 copay</p> <p>We only cover Accu-Chek® and OneTouch® brands.</p> <p>Covered glucose monitors include: OneTouch Verio Flex®, OneTouch® Ultra 2, Accu-Chek® Guide Me and Accu-Chek® Guide.</p> <p>Test strips: OneTouch Verio®, OneTouch Ultra®, Accu-Chek® Guide, Accu-Chek® Aviva Plus, and Accu-Chek® SmartView.</p> <p>Other brands are not covered by your plan.</p>
	Medicare covered Continuous Glucose Monitors (CGMs) and supplies <sup>1</sup>	<p>\$0 copay</p>	<p>\$0 copay</p>
	Diabetes self-management training	<p>\$0 copay</p>	<p>\$0 copay</p>
	Therapeutic shoes or inserts <sup>1</sup>	<p>20% coinsurance</p>	<p>20% coinsurance</p>

Additional benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
<b>Diabetes Prevention and Weight Management Program</b>		<p>Call or go online to get started today. <b>1-844-924-7325, TTY 711</b> or <b>uhc.realappeal.com</b></p> <p>*Real Appeal is available at no additional cost to members with a BMI of 19 and higher. If you are pregnant, please speak with your primary care provider (PCP) before joining the program.</p> <p>For tobacco cessation resources and other wellness resources please visit <b>retiree.uhc.com/shbp</b>, click Health &amp; Wellness and find Let's Move.</p>	<p>Call or go online to get started today. <b>1-844-924-7325, TTY 711</b> or <b>uhc.realappeal.com</b></p> <p>*Real Appeal is available at no additional cost to members with a BMI of 19 and higher. If you are pregnant, please speak with your primary care provider (PCP) before joining the program.</p> <p>For tobacco cessation resources and other wellness resources please visit <b>retiree.uhc.com/shbp</b>, click Health &amp; Wellness and find Let's Move.</p>
<b>Durable medical equipment (DME) and related supplies</b>	Durable medical equipment (e.g., wheelchairs, oxygen) <sup>1</sup>	20% coinsurance	20% coinsurance
	Prosthetics (e.g., braces, artificial limbs) <sup>1</sup>	20% coinsurance	20% coinsurance

Additional benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
 <b>Fitness program</b> SilverSneakers®		<p>\$0 copay for SilverSneakers®, a health and fitness program designed for Medicare plan members. It includes a standard monthly membership at participating fitness locations plus online classes, workshops and more.</p> <p>Call or go online to learn more and to get your SilverSneakers ID number. 1-888-338-1722, TTY 711 or SilverSneakers.com/StartHere.</p>	<p>\$0 copay for SilverSneakers®, a health and fitness program designed for Medicare plan members. It includes a standard monthly membership at participating fitness locations plus online classes, workshops and more.</p> <p>Call or go online to learn more and to get your SilverSneakers ID number. 1-888-338-1722, TTY 711 or SilverSneakers.com/StartHere.</p>
	<b>Foot care (podiatry services)</b>	<p>Foot exams and treatment<sup>1</sup></p> <hr/> <p>Routine foot care</p>	<p>\$30 copay</p> <hr/> <p>\$25 copay, 6 visits per plan year*</p>

Additional benefits	Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
 <p><b>UnitedHealthcare Healthy at Home</b> Post-discharge program</p>	<p>\$0 copay for the following benefits for up to 30 days following each inpatient hospital and SNF stay:</p> <ul style="list-style-type: none"> <li>• 28 home-delivered meals, referral required</li> <li>• 12 one-way trips to medically related appointments and the pharmacy, up to 12 miles per trip, referral required</li> <li>• 6 hours of non-medical personal care services like companionship, meal prep, medication reminders and more with a professional caregiver, no referral required</li> </ul> <p>Services must be provided by approved vendors. Call Customer Service for more information, to request a referral after each discharge and to use your benefits.</p>	<p>\$0 copay for the following benefits for up to 30 days following each inpatient hospital and SNF stay:</p> <ul style="list-style-type: none"> <li>• 28 home-delivered meals, referral required</li> <li>• 12 one-way trips to medically related appointments and the pharmacy, up to 12 miles per trip, referral required</li> <li>• 6 hours of non-medical personal care services like companionship, meal prep, medication reminders and more with a professional caregiver, no referral required</li> </ul> <p>Services must be provided by approved vendors. Call Customer Service for more information, to request a referral after each discharge and to use your benefits.</p>
 <p><b>Home health care<sup>1</sup></b></p>	<p>\$0 copay</p>	<p>\$0 copay</p>
<p><b>Hospice</b></p>	<p>You pay nothing for hospice care from any Medicare-approved hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered by Original Medicare, outside of our plan.</p>	<p>You pay nothing for hospice care from any Medicare-approved hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered by Original Medicare, outside of our plan.</p>

Additional benefits		Standard plan In-network and out-of-network	Premium plan In-network and out-of-network
 <b>Hypertension Support Program Premium</b>		\$0 copay for the following services if you qualify for the Hypertension Support Program Premium and report blood pressure results and engage in the program every month: 6 months of medically tailored ingredients and meal plans (up to 364 meals) and a blood pressure monitor if needed.	\$0 copay for the following services if you qualify for the Hypertension Support Program Premium and report blood pressure results and engage in the program every month: 6 months of medically tailored ingredients and meal plans (up to 364 meals) and a blood pressure monitor if needed.
	<b>Opioid treatment program services<sup>1</sup></b>	\$0 copay	\$0 copay
<b>Outpatient substance use disorder services</b>	Outpatient group therapy visit <sup>1</sup>	\$30 copay	\$25 copay
	Outpatient individual therapy visit <sup>1</sup>	\$30 copay	\$25 copay
<b>Renal dialysis<sup>1</sup></b>		20% coinsurance	20% coinsurance

<sup>1</sup>Some of the network benefits listed may require your provider to obtain prior authorization. You never need approval in advance for plan covered services from out-of-network providers. Please refer to the Evidence of Coverage for a complete list of services that may require prior authorization.

<sup>2</sup>Authorization is required for non-emergency Medicare-covered ambulance air transportation. Authorization is not required for non-emergency Medicare-covered ambulance ground. Emergency ambulance (ground or air) does not require authorization.

\*Benefits are combined in and out-of-network.

## **About this plan**

UnitedHealthcare® Group Medicare Advantage (PPO) is a Medicare Advantage PPO plan with a Medicare contract.

To join this plan, you must be entitled to Medicare Part A and/or be enrolled in Medicare Part B, live in our service area as listed below, be a United States citizen or lawfully present in the United States, and meet the eligibility requirements of the SHBP.

Our service area includes the 50 United States, the District of Columbia and all US territories.

If you are not entitled to Medicare Part A, please refer to SHBP's enrollment materials, or contact SHBP directly to determine if you are eligible to enroll in our plan. Some plan sponsors have made arrangements with us to purchase Medicare Part A on your behalf.

## **About providers and network pharmacies**

UnitedHealthcare® Group Medicare Advantage (PPO) has a network of doctors, hospitals, pharmacies and other providers. You can see any provider (network or out-of-network) at the same cost share, as long as they accept the plan and have not opted out of or been excluded or precluded from the Medicare Program. If you use pharmacies that are not in our network, the plan may not pay for those drugs, or you may pay more than you pay at a network pharmacy.

You can go to [retiree.uhc.com/shbp](https://retiree.uhc.com/shbp) to search for a network provider or pharmacy using the online directories. You can also view the plan Drug List (Formulary) to see what drugs are covered and if there are any restrictions.



## Required Information

UnitedHealthcare® Group Medicare Advantage (PPO) is insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in the plan depends on the plan's contract renewal with Medicare.

Plans may offer supplemental benefits in addition to Part C and Part D benefits.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

UnitedHealthcare provides free services to help you communicate with us such as documents in other languages, Braille, large print, audio, or you can ask for an interpreter. For more information, please call Customer Service at the number on your member ID card or the front of your plan booklet.

UnitedHealthcare ofrece servicios gratuitos para ayudarle a que se comunique con nosotros. Por ejemplo, documentos en otros idiomas, braille, en letra grande o en audio. O bien, usted puede pedir un intérprete. Para obtener más información, llame a Servicio al Cliente al número que se encuentra en su tarjeta de ID de miembro o en la portada de la guía de su plan.

This information is available for free in other languages. Please call our Customer Service number located on the first page of this book.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions may apply.

Optum® Home Delivery Pharmacy and Optum Rx are affiliates of UnitedHealthcare Insurance Company. You are not required to use Optum Home Delivery Pharmacy for medications you take regularly. If you have not used Optum Home Delivery Pharmacy, you must approve the first prescription order sent directly from your doctor to the pharmacy before it can be filled. Prescriptions from the pharmacy should arrive within 5 business days after we receive the complete order. There may be other pharmacies in our network.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

You must continue to pay your Medicare Part B premium.

Out-of-network/non-contracted providers are under no obligation to treat UnitedHealthcare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

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