



Start your journey to better hearing

UnitedHealthcare Hearing provides flexible hearing care options and support for all your needs, preferences and stages of your hearing health journey.



Step 1: Learn about your plan

Call UnitedHealthcare Hearing at **1-866-926-6632**, and a customer care agent will verify your coverage for prescription or OTC hearing aids and answer any questions you have about your benefits, pricing and more. See back for more information on purchasing OTC.



Step 2: Find a hearing care professional

Your customer care agent will connect you with a UnitedHealthcare Hearing professional to schedule an appointment for your consultation and exam. With over 7,000 locations nationwide, we make it easy to get the support you need.



Step 3: Go to your appointment

Your hearing care professional will conduct a hearing exam and provide a personalized recommendation, which may include hearing aids. Your hearing care professional can answer any questions you have. See back for ways to prepare for your appointment.



Step 4: Order your hearing aids

Your hearing care professional will help you choose from a broad array of hearing aids based on your unique hearing needs.



Step 5: Schedule your fitting appointment

Your hearing care professional will program your hearing aids and make any necessary adjustments. You'll be able to ask questions and learn how to use your hearing aids in your daily life.



Step 6: Receive ongoing support

Ensure your hearing aids are working correctly and fit comfortably with follow-up care. See back for more information.

Prepare for your appointment with a hearing care professional

Questions to ask your hearing care professional about your hearing health:

- What's the most likely cause of my symptoms?
- How can a pair of hearing aids benefit me?
- Do I need to see a specialist?

What to prepare for your appointment:

- A key list of your symptoms and how long you've had them
- Medical information
- Exposure you've had to loud environments

Good-to-know details about prescription hearing aids

- ✓ You have 60 days to try out hearing aids purchased from a hearing care professional
- ✓ Your plan includes a 3-year extended warranty for repairs and a one-time loss or damage replacement¹
- ✓ Schedule up to 3 follow-up visits at no cost,² with additional support available
- ✓ Receive a no-cost annual hearing exam

Learn more



1-866-926-6632

Call 8 a.m. to 8 p.m. CT, Monday through Friday. Be sure to have your plan name available.



uhhearing.com/employee



QR code

Scan using your smartphone's camera.

Interested in OTC hearing aids?

If you have self-diagnosed mild-to-moderate hearing loss, you now have the option to purchase over-the-counter (OTC) hearing aids without a prescription or appointment with a hearing care professional.

Step 1: Understand your coverage

Log in or create an account to learn about your coverage for OTC hearing aids. You will not have a separate benefit for OTC hearing aids, but instead can choose to apply your benefit to OTC devices or to a prescription hearing aid.

Step 2: Explore your hearing aid options

OTC hearing aids come in different styles and offer a variety of features.

Learn more about these new devices at uhhearing.com/OTC

Step 3: Purchase your hearing aid

Visit uhhearing.com/shop-OTC to see our expert-recommended choices. Your benefit will be applied at checkout – no need to submit for reimbursement.

¹One-time professional fee may apply.

²Hearing aids purchased in the Silver technology level will receive 1 follow-up visit.

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