

Hearing Benefit Plan

Plan: IBM

1/1/2023-12/31/2023

Plan Details

Hearing aid benefit: \$500 combined allowance for hearing aids, every 3 years. Hearing aids purchased outside of Hearing network are not covered

To get started, call 1-866-445-2071, TTY 711

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Hearing care options

- Virtual visits with online appointments and remote hearing aid adjustments¹
- In-person visits with the ability to choose from over 7,000 locations nationwide



Hearing aid ordering options

- Order Relate™ or Phonak hearing aids through virtual care and direct delivery and they'll come right to your doorstep
- Order through an in-person hearing provider and choose from over 2,000 name-brand hearing aids

Hearing care from home

Our virtual care and direct delivery option lets you choose from hearing aids with the latest technology, including Bluetooth® streaming, rechargeable batteries and more. They're delivered right to your doorstep, complete with virtual follow-up care.

United Healthcare Hearing

Flexible options, maximum savings

Choose from 6 different hearing aid technology levels through either virtual care and direct delivery or in-person care. Both options give you great choices and savings of up to 50% off standard industry prices.²

Hearing aid technology level	Price ³
Silver	\$699
Gold	\$899
Essential	\$1,199
Standard	\$1,499
Advanced	\$1,999
Premium	\$2,499

- 60-day trial period⁵
- 3-year extended warranty covers repair and 1-time loss/damage replacement⁶
- 3 follow-up visits included at no cost⁷
- Charging case included with each hearing aid purchase

Advanced technology, helpful support

Both virtual care and in-person care allow you to choose great hearing aids that offer convenient features and follow-up support. Choose from 2,000+ models in multiple styles from the industry's leading manufacturers, including Relate.⁴



















- Superior sound quality
- Recharging capabilities
- Remote adjustments
- Connection to 2 Bluetooth devices with hands-free technology
- Tap control
- Enhanced smartphone app



Get started

Use your hearing benefit or take an online hearing test to see if you have hearing loss.



1-866-445-2071, TTY 711



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United Healthcare Hearing

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Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

¹ In-person visit to a local hearing provider may be required.

 $^{^{\}rm 2}\,\textsc{Based}$ on suggested manufacturer pricing.

³ Price per hearing aid.

⁴Relate and Phonak are the only options available for virtual care and direct delivery.

⁵ Hearing aids purchased using virtual care and direct delivery include a 60-day trial period; hearing aids purchased in-person receive a 45-day trial period.

⁶One-time professional fee may apply

⁷ Hearing aids purchased in the Silver technology level will receive 1 follow-up visit. Hearing aids purchased using virtual care and direct delivery receive 3 virtual follow up visits.