

## 2023 Group Medicare Advantage Plan Options







#### **Original Medicare Basics**



#### **Plan Benefits, Programs and Features**



#### **What to Expect Next**



#### **How to Enroll**



### Why Are We Here

The Eaton retiree medical options available to Medicare-eligible individuals, their eligible spouses and dependents, are Medicare Advantage with Prescription Drug plans (MAPD PPO)

- Eaton has chosen UnitedHealthcare to administer these plans
- Effective January 2023, you will be moved to the Eaton MAPD PPO option the most closely corresponds with your current plan choice
- MAPD PPO options with Eaton will save you money, and provide better value
- We will review the MAPD PPO option offerings applicable to you under Eaton during the remainder of this presentation



### America's largest Medicare Advantage plan provider

More people turn to UnitedHealthcare than any other company\* when it's time to choose their Medicare Advantage coverage. UnitedHealthcare is proud to have been serving the health care needs of people just like you for more than 40 years — and you can count on us to be here when you need us.

# Medicare Advantage's largest national provider network

UnitedHealthcare has Medicare Advantage's largest national provider network, now with more doctors and specialists.\*\*



<sup>\*\*</sup>Provider network may vary in local market..



<sup>\*</sup>Based on CMS Enrollment Data as of June 2022...

## UnitedHealthcare is helping you do more with your Group Medicare Advantage plan



#### Fill your prescriptions

When it comes to your prescription drug needs, it's good to know that you'll have one of the most comprehensive drug coverage programs available.

And, you can have your prescriptions delivered straight to your door.



#### Easily get help finding care

Whether it's an appointment with a doctor online, a call with a nurse at 3 a.m. or taking care of a wellness visit from the comfort of your home, we make it easier to connect you with care so you can stay on top of your health — when, where and how you need it.]



#### Keep your mind and body fit

Renew by UnitedHealthcare<sup>®</sup> helps you to take charge of your health and wellness every day by providing a wide variety of useful resources and activities, including brain games, healthy recipes, fitness activities, learning courses and more. All at no additional cost.\*]



#### Get 1-on-1 support

At UnitedHealthcare, it's not just customer service. It's 1-on-1 support to help answer your questions and take the extra steps to understand your needs. And it's helping you get the most out of your plan, so you can be at your best health.]

<sup>\*</sup>Renew by UnitedHealthcare is not available in all plans. Resources may vary.





## Original Medicare Basics

### When are you eligible for Medicare?



You're 65 years old



You qualify on the basis of disability or other special situation







You're a U.S. citizen or a legal resident who has lived in the United States for at least 5 consecutive years

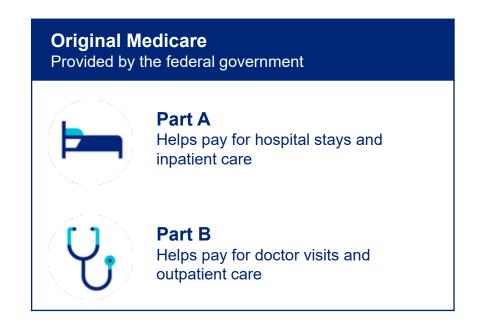
If you (or your spouse) have contributed payroll taxes to Medicare throughout your working life, you are eligible for Medicare when you reach age 65 — regardless of your income or health status



### **Understanding your Medicare choices**

Step 1

**Enroll in Original Medicare** 



After you enroll in Original Medicare (Parts A and B), you may choose to enroll in additional Medicare coverage.





### **Understanding your Medicare choices**

Step 2

Add a Medicare Advantage (Part C) plan

### **Medicare Advantage plan** Offered by private companies Part C Combines Part A (hospital insurance) and Part B (medical insurance) in 1 plan Part D Usually includes prescription drug coverage Provides additional benefits, services and programs not provided by Original Medicare



**Eaton Medicare Advantage PPO with Prescription Drug plan** 

# Plan Benefits, Programs and Features

### Plan highlights



### All the benefits of Part A

- Hospital stays
- Skilled nursing
- Home health



### All the benefits of Part B

- Doctor visits
- Outpatient care
- Screenings and shots
- Lab tests



### Prescription drug coverage

Included in your Medicare Advantage plan



### Additional benefits, programs and features

Bundled with Eaton plan

The options offered by Eaton to Medicare-eligible retirees, their spouses and dependents are Medicare Advantage with Prescription Drug (Part C) plans provided through UnitedHealthcare.



### **Eaton plan overview**

- Coverage for visiting doctors, clinics and hospitals
- The plan supplies Medical benefits, vision, hearing and chiropractic coverage.
- No referral needed to see a specialist
- You can see a doctor outside the network for the same cost share as network providers as long as the provider participates in Medicare and accepts the plan.



# Visit any doctor, specialist or hospital that accepts Medicare



Even though you are not required to see a network doctor, your doctor may already be part of our network. To find out, search our online Provider Directory at <a href="retiree.uhc.com/eatonMAPD">retiree.uhc.com/eatonMAPD</a> or call UnitedHealthcare Customer Service at 1-866-413-2864, TTY 711, 8 a.m. - 8 p.m. local time, Monday – Friday.

If your doctor is in-network, they must accept this plan if you are an existing patient. If your doctor is out-of-network, they may choose not to treat you unless it is an emergency.





### Your monthly and annual costs -

	Standard 80/20	Low 80/20	High 90/10*
Premium per month	\$110.19	\$83.44	\$133.98
Annual Deductible	\$150	\$350	\$0
Annual Out of Pocket Maximum	\$2,400	\$4,000	\$1,650



\*grandfathered plan, available only to select group of retirees.



### Plan benefits

Benefit coverage	Standard 80/20	Low 80/20	High 90/10*	
Primary care provider (PCP) office visit			\$20 copay	
Specialist office visit	\$40 copay	\$40 copay	\$40 copay	
Urgent care	\$65 copay	\$65 copay	\$65 copay	
ER Emergency room	\$90 copay	\$90 copay	\$90 copay	
Inpatient hospitalization	\$230 copay days 1-7; \$0 copay days 8+	\$230 copay days 1-7; \$0 copay days 8+	\$230 copay days 1-7; \$0 copay days 8+	
Outpatient surgery	20% coinsurance	20% coinsurance	20% coinsurance	
Medical virtual visits	\$20 copay	\$20 copay	\$20 copay	

<sup>\*</sup>grandfathered plan, available only to select group of retirees.



### **Additional benefits**

Benefit coverage	Standard 80/20	Low 80/20	High 90/10*	
Medicare-covered podiatry	\$40 copay	\$40 copay	\$40 copay	
Medicare-covered chiropractic care	\$20 copay	\$20 copay	\$20 copay	
Medicare-covered vision services	\$40 copay	\$40 copay	\$40 copay	
Medicare-covered hearing services	\$40 copay	\$40 copay	\$40 copay	

<sup>\*</sup>grandfathered plan, available only to select group of retirees.



### **Additional Benefits**

Benefit coverage	Standard 80/20	Low 80/20	High 90/10*	
Routine podiatry	\$45 copay	\$45 copay	\$45 copay	
	(limited to 6 visits per year)	(limited to 6 visits per year)	(limited to 6 visits per year)	
Routine Chiropractic	\$20 copay	\$20 copay	\$20 copay	
	(up to 12 visits per year)	(up to 12 visits per year)	(up to 12 visits per year)	
Routine Acupuncture	\$20 copay	\$20 copay	\$20 copay	
	(up to 12 visits per year)	(up to 12 visits per year)	(up to 12 visits per year)	
Routine vision services	\$0 copay	\$0 copay	\$0 copay	
	(1 per year)	(1 per year)	(1 per year)	
Routine hearing exam for hearing aids	\$0 copay	\$0 copay	\$0 copay	
	(1 per year)	(1 per year)	(1 per year)	
Hearing Aid Allowance	\$500	\$500	\$500	
	(every 3 years)	(every 3 years)	(every 3 years)	

<sup>\*</sup>grandfathered plan, available only to select group of retirees.



### **Preventive services**

Benefit coverage	Standard 80/20	Low 80/20	High 90/10*
Annual Physical	\$0 copay	\$0 copay	\$0 copay
Annual Wellness Visit	\$0 copay	\$0 copay	\$0 copay
Immunizations	\$0 copay	\$0 copay	\$0 copay
Breast cancer screenings	\$0 copay	\$0 copay	\$0 copay
Colon cancer screenings	\$0 copay	\$0 copay	\$0 copay

<sup>\*</sup>grandfathered plan, available only to select group of retirees.





### Diabetes testing and monitoring supplies

When you use one of the approved meters and corresponding strips, your cost-share for diabetes testing and monitoring supplies is a \$0 copay.

These supplies also include any brand of:

- Lancets
- Lancing device
- Glucose control solution (to test accuracy of your meter)
- Replacement batteries for your meter

To switch to one of the preferred brands, you may be required to get a new prescription from your doctor. A temporary supply of your current brand can be requested.

Plus, your plan provides coverage for many of the OneTouch® and ACCU-CHEK® blood glucose testing strips and meters\*

<sup>\*</sup>Other suppliers/vendors/providers are available in our network.



#### Vision exam\*

With the vision benefit, you'll have access to a nationwide network of providers with the freedom to see any participating vision provider. You will have access to an annual routine eye exam through a vision provider.

- ✓ A routine eye exam once every 12 months with a \$0 copay
- Out-of-network providers may require you to pay upfront and submit a reimbursement claim to UnitedHealthcare
- The network is UnitedHealthcare Medical Network with information on your UnitedHealthcare member ID card



<sup>\*</sup>Please refer to your Summary of Benefits for details on your benefit coverage.



#### Part D

### **Prescription drug coverage**

- UnitedHealthcare has thousands of national, regional, local chain and independent neighborhood pharmacies in our network
- Thousands of covered brand-name and generic prescription drugs
- Bonus drug coverage in addition to Medicare Part D drug coverage
- Check your plan's drug list at <a href="retiree.uhc.com/eatonMAPD">retiree.uhc.com/eatonMAPD</a> or call Customer Service to see if your prescription drugs are covered





### Important terms to understand

#### **Annual deductible**

Your plan does not include an annual deductible for either the medical or prescription drug plans. Your prescription drug coverage begins in the initial coverage stage

#### Copay

A fixed amount you pay for a covered service, usually when you get the service. For example, you might pay \$10 or \$20 for a doctor's visit or prescription drug. How much you pay depends on the type of service.

#### Coinsurance

Your share of the costs of a covered health care service. Typically, a percentage of total cost. Your plan pays the rest.



Find more terms at justplainclear.com

#### **Total drug costs**

The amount you pay (or others pay on your behalf) and the plan pays for prescription drugs in a plan year. This does not include premiums.

#### **Premium**

The amount that must be paid for your health insurance or plan. You usually pay it monthly.

#### **Out-of-pocket Maximum**

For this Eaton Medicare Advantage PPO with Prescription Drug plan, your out-of-pocket maximum will depend on the plan your select.. This is the most that you will pay out of your pocket for covered plan expenses.



### **Drug payment stages**

#### **Initial coverage**

In this drug payment stage, you pay a copay or coinsurance (percentage of a drug's total cost) and the plan pays the rest.



You stay in this stage until your total drug costs reach \$4,660.

#### Coverage gap

Your plan provides additional coverage through the gap, and you continue to pay the same copay or coinsurance as you did in the initial coverage stage.



You stay in this stage until your out-of-pocket costs reach \$7,400.

#### **Catastrophic coverage**

After your out-of-pocket costs reach \$7,400, you pay a small copay or coinsurance amount.



You stay in this stage for the rest of the plan year.



### Part D (prescription drug) benefits

Tier	Prescription drug type	UnitedHealthcare® MAPD PPO – Standard 80/20	UnitedHealthcare® MAPD PPO – Low 80/20	UnitedHealthcare® MAPD PPO – High 90/10*
	Deductible amounts	\$0 deductible	\$100 deductible	\$0 deductible
Tier 1	Preferred Generic — All covered generic drugs.	Retail: 10% coinsurance up to \$16 (30 day) Mail order: 10% up to \$32 (90 day)	Retail: 25% coinsurance up to \$26 (30 day) Mail order: 25% up to \$52 (90 day)	Retail: 10% coinsurance up to \$16 (30 day) Mail order: 10% up to \$32 (90 day)
Tier 2	Preferred Brand — Many common brand name drugs, called preferred brands.	Retail: 20% up to \$85 (30 day) Mail order: 20% up to \$170 (90 day)	Retail: 25% coinsurance up to \$70 (30 day) Mail order: 25% up to \$130 (90 day)	Retail: 20% up to \$85 (30 day) Mail order: 20% up to \$170 (90 day)
Tier 3	Non-preferred Drug – Non-preferred brand name drugs. Part D eligible compound medications are covered in Tier 3.	Retail: 40% up to \$170 (30 day) Mail order: 40% up to \$345 (90 day)	Retail: 50% coinsurance up to \$130 (30 day) Mail order: 50% up to \$270 (90 day)	Retail: 40% up to \$170 (30 day) Mail order: 40% up to \$345 (90 day)
Tier 4	Specialty Tier — Unique and/or very high-cost brand drugs.	Retail: 33% up to \$170 (30 day) Mail order: 33% up to \$345 (90 day)	Retail: 33% coinsurance up to \$130 (30 day) Mail order: 33% up to \$270 (90 day)	Retail: 33% up to \$170 (30 day) Mail order: 33% up to \$345 (90 day)



## More ways to save



Review your medications

Discuss all your prescription drugs with your doctor at least once a year.

Use your UnitedHealthcare member ID card

Show your member ID card at the pharmacy to get the plan's discounted rates.

Use participating network pharmacies

You may save on the medication you take regularly.

Consider using Optum<sup>®</sup> Home Delivery through OptumRx pharmacy

You could save time and trips to the pharmacy.

### **Ordering through Optum Home Delivery**

Order submitted

After your account is set up, your Optum Home Delivery order enters the OptumRx pharmacy system

Pharmacist review

A pharmacist reviews your information for drug interactions, allergies and dosage

Safety review

For your safety, another pharmacist reviews your medication for accuracy after it is dispensed

Packaging

OptumRx seals your medication in a tamper-evident package

Shipping
Optum Home Delivery mails your medication to you and notifies you when it has been shipped



### Why vaccines are important

- ✓ Vaccines work with your body's natural defenses to protect against infection and help reduce the risk of disease
- They do this by imitating an infection without causing the disease and getting your immune system to respond the same way it would to a real infection. This prepares your body to recognize and fight the disease in the future.

Check with your doctor to see if the vaccines listed on the next slide are right for you





#### Common vaccines covered under:



#### Part B

- ✓ Influenza (flu)
- Pneumococcal
- ✓ Hepatitis B for those at medium or high risk
- **✓** COVID-19\*



#### Part D

- Shingles
- ✓ Tetanus, diphtheria, pertussis (Tdap)
- Hepatitis A
- Hepatitis B for those at low risk

### Did you know?

It is important to get a new flu shot every year because flu viruses are constantly changing.\*\*

The Shingrix vaccine is more than 90% effective at preventing shingles and long-term nerve pain.<sup>^</sup>

<sup>&#</sup>x27;Centers for Disease Control and Prevention, 2020.



<sup>\*</sup>You will have \$0 cost-share (copayments, deductibles or coinsurance) on FDA-authorized COVID-19 vaccines at both network and out-of-network providers during the national public health emergency period.

\*\*Centers for Disease Control and Prevention. 2019.

## Schedule a \$0 annual physical and wellness visit\*

- Save time by combining your wellness visit and physical into a single office visit
- Schedule your appointment early in the year to get any other preventive care you may need
- Make sure you follow through with your provider's recommendations for screenings, exams and other care

You do not have to wait 12 months. Schedule your Annual Wellness Visit anytime during the calendar year.



<sup>\*</sup>A copay or coinsurance may apply if you receive services that are not part of the annual physical/wellness visit.



#### UnitedHealthcare® HouseCalls\*

### Have a yearly check-up at home to help stay on top of your health between regular doctors' visits.

- No extra costs
- A licensed health care practitioner will perform a head-to-toe exam, health screenings, review your health history and current medications, help identify health risks and provide health education
- The visit lasts up to an hour. You can talk about health concerns and ask questions that you haven't had time to ask before.
- You'll get a personalized checklist of topics to discuss at your next doctor's visit
- HouseCalls will send a summary of your visit to you and your regular doctor



#### UnitedHealthcare HouseCalls Video Visit

Prefer a video visit instead? HouseCalls offers a video visit using a computer, tablet or smartphone to connect plan members with a health care practitioner. They will review your health history and current medications, discuss important health screenings, identify health risks and provide health education.

<sup>\*</sup>HouseCalls may not be available in all areas.



## Take an active role in your health with Renew by UnitedHealthcare®\*

Explore our health and wellness experience that helps empower you to take charge of your well-being every day.

It provides a wide variety of useful resources and activities, including brain games, healthy recipes, learning courses, fitness activities and more.

### Renew can help you take a more active role in your health and wellness through:

Renew Active<sup>®</sup>

Learning courses

Brain games

Interactive guizzes and tools

Recipe library

· Health news, articles and videos

Workout videos

Health topic library



<sup>\*</sup>Renew by UnitedHealthcare is not available in all plans. Resources my vary.



### Renew Active®4 by UnitedHealthcare

Renew Active, the gold standard in Medicare fitness programs for the body and mind, at no additional cost to you.

#### **Renew Active includes:**

- ✓ A free gym membership at a fitness center you select from our large national network, including many premium gyms
- Thousands of on-demand workout videos and live streaming fitness classes
- Social activities at local health and wellness classes and events
- ✓ An online Fitbit® Community. No Fitbit device is needed.
- An online brain health program with exclusive content for Renew Active members through AARP® Staying Sharp®





### Get care virtually anywhere

With Virtual Visits, you're able to live video chat\* with a doctor or behavioral health specialist from your computer, tablet or smartphone anytime, day or night.5

You can ask questions, get a diagnosis or even get medication prescribed and have it sent to your pharmacy. All you need is a strong internet connection.

#### Virtual Doctor Visits may be good for minor health concerns including:



Fever, seasonal flu, sore throat

Migraines/headaches, sinus problems, stomachaches

> You can find a list of participating Virtual Visit providers by logging in to your member website

#### Virtual Behavioral Health Visits may be best for:

Initial evaluation

Behavioral health medication management

Addiction

Depression

Trauma and loss





Providers cannot prescribe medications in all states.





<sup>\*</sup>The device you use must be webcam-enabled. Data rates may apply.

This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room.

#### **Mental and Behavioral Health**

### Nothing is more important than your health, which includes your mental health.

You have access to many resources to help improve your emotional and mental health, including:

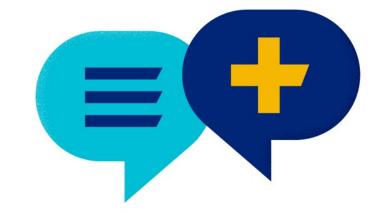
- Personalized virtual therapy programs with AbleTo
- ✓ Ongoing mental health support with Optum<sup>®</sup> Behavioral Health
- ✓ Health and Wellness Resources with Renew by UnitedHealthcare





### 24/7 Nurse Support<sup>6</sup>

24/7 Nurse Support was designed specifically to help make your health decisions simple and convenient by providing answers to your health questions anytime, anywhere at no additional cost.



When you call, a registered nurse can help you:

- Choose where to go for care whether that's self-care, a doctor visit or urgent care
- Find a doctor or hospital that meets your needs and preferences
- Understand your diagnosis and explore treatment options



### **UnitedHealthcare Hearing**

With UnitedHealthcare Hearing, you can receive a hearing exam and have access to a wide selection of name-brand and private-labeled custom-programmed hearing aids at significant savings. Plus, you'll receive personalized care and follow-up support from experienced hearing providers.

- Choose from 2,000+ hearing aid models and styles from the industry's top brands, featuring advanced technology for superior sound quality, including Bluetooth® streaming, recharging capabilities, hands-free calls with tap control and more
- Get virtual care with hearing aids delivered directly to your door or in-person care at 7,000+ hearing providers\* nationwide both with support every step of the way
- Receive a complimentary hearing aid accessory with the purchase of a pair of hearing aids in the Premium technology level\*\*
- Enjoy a hassle-free experience with no claims or reimbursement forms



To get started and save up to 50%–80% off standard industry prices<sup>^</sup>, go online or call UnitedHealthcare Hearing.

Other hearing exam providers are available in the UnitedHealthcare network. The plan only covers hearing aids from a UnitedHealthcare Hearing network provider.



<sup>\*</sup>Please refer to your Summary of Benefits for details on your benefit coverage. Network size varies by market.

<sup>\*\*</sup>Availability subject to change and may be discontinued at any time.

<sup>^</sup>Based on suggested manufacturer pricing.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

## **UnitedHealthcare Healthy at Home**

You are eligible for the following benefits up to 30 days following all inpatient and skilled nursing facility discharges\*:

- 28 home-delivered meals through Mom's Meals when referred by a UnitedHealthcare Engagement Specialist
- 12 one-way rides to medically related appointments and to the pharmacy when referred by a UnitedHealthcare Engagement Specialist<7>
- 6 hours of in-home personal care provided through a CareLinx professional caregiver to perform tasks such as preparing meals, bathing, medication reminders, and more. A referral is not required.8



<sup>\*</sup>A new referral is required after every discharge to access your meal and transportation benefit.



## Personal Emergency Response System (PERS)

With the Personal Emergency Response System, provided by Lifeline, help is a button push away.



In-home medical alert monitoring system



Quick access to help in any situation, whether an emergency or you just need a helping hand



Helps give you confidence and independence





## Discount program

As a UnitedHealthcare member, you have access to discounts on a variety of products and services. This may include discounts on home-delivered meals, in-home personal care, vitamins, fitness gear, chiropractic, acupuncture, vision services and more.\* These discounts are available at no cost to you. Learn more by visiting uhcretireediscounts.lifemart.com.



The products and services described above are neither offered nor guaranteed under our contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services may be subject to the UnitedHealthcare grievance process.

\*Acupuncture, chiropractic, natural healing, and physical and occupational therapy discounts are currently not available in California.





## What to Expect Next

### What to expect after enrollment

1

Get your UnitedHealthcare member ID card and read your Quick Start Guide

The Quick Start Guide gives you more information on how your benefits work and how to get the most out of your plan. Your member ID card will be attached to the front cover of your guide.

2

#### Register online to access your plan information

After you receive your member ID card, you can register online at retiree.uhc.com/eatonMAPD

3

#### Start using your card

You can start using your member ID card as soon as your plan is effective

4

#### Help us understand your unique health needs

Soon after your effective date, we will contact you to complete a short health survey. Throughout the year, we'll also provide reminders about preventive care as well as offer programs and resources to help you live a healthier life.



# Visit the Virtual Education Center to explore and learn more

- Learn more about the custom programs offered to Eaton plan members
- Watch videos from UnitedHealthcare Medicare Advantage plan members
- Print additional plan program information
- Access via any tablet, computer or smartphone
- uhcvirtualretiree.com/ra





# How to use your new UnitedHealthcare member ID card

Sometime in the month before your coverage begins, you and any Medicare-eligible dependent covered by the plan will each be receiving a UnitedHealthcare Quick Start Guide and member ID card, which is your confirmation of enrollment.\*

- Beginning on your effective date, simply use your UnitedHealthcare member ID card each time you go to the doctor or hospital or get a prescription filled at the pharmacy
- The back of your member ID card lists important phone numbers you may need throughout the year
- ✓ Don't discard your red, white and blue Medicare card
- Store this card in a safe place



\*Retirees in the same household may receive these on different days, which is a normal part of the mail stream.



# Sign up for your secure personal online account

#### retiree.uhc.com/eatonMAPD

Follow these easy steps to sign up for your secure and personal online account:

- 1 Visit the website and click on the Sign In/Register button and then click Register Now
- Enter your information (first and last name, date of birth, ZIP code, UnitedHealthcare member ID number) and click Continue
- 3 Create your username and password, enter your email address, and click Create my ID
- For security purposes, you will need to verify your account by email, call or text

#### After you sign up, you can:

- Look up your latest claim information
- Review benefit information and plan materials
- Print a temporary member ID card and request a new one
- Look up drugs and how much they cost under your plan
- Search for network doctors
- Sign up to get your

  Explanation of Benefits online





## **How to Enroll**

## **Enrolling for Eaton retirees**

#### You will be automatically enrolled

Because you are Medicare-eligible or have a Medicare-eligible dependent and are already enrolled in a transition plan at Eaton, you are being transitioned to the MAPD PPO options.

You will be transitioned effective 1/1/23 to the MAPD PPO options that corresponds to your current retiree medical plan. You can also elect to be in a different MAPD plan during 2022 annual enrollment (11/1-11/15/2022)

You will, if you haven't already, receive a packet with plan comparison information and cost from Fidelity in your mail. If you wish to make a change to your MAPD PPO options, do so at your earliest convenience.

#### You can opt out

- You will have the opportunity to opt out of this plan if you don't want to be enrolled
- You can opt out by contacting Eaton Service Center at Fidelity at 1-866-328-6601, Monday
   Friday, 8:30 a.m. – midnight ET.

Your enrollment in the Eaton Medicare Advantage plan will be effective 1/1/23.



## Things to Remember about Original Medicare

- You must be entitled to Medicare Part A and/or enrolled in Medicare Part B and continue to pay your Medicare Part B premium
- You can only be in one Medicare Advantage plan at a time. Enrolling in another plan will automatically disenroll you from any other Medicare Advantage or prescription drug plan.
- If you do not enroll in a Medicare Part D prescription drug plan or a Medicare Advantage plan that includes prescription drug coverage, or you do not have other creditable prescription drug coverage, you may have to pay Medicare's Late Enrollment Penalty.
- When you are a member, you are encouraged to read the plan's Evidence of Coverage (EOC), which included appeals and grievance rights, which can be found at retiree.uhc.com/eatonMAPD.
- The EOC also covers specific plan benefits, copays, exclusions, limitations and other terms



### **Resources available to Eaton retirees**

#### Who should I call?

	Fidelity Eaton Benefits Service Center	UHC Medicare Advantage PPO
Responsible for Questions About	<ul><li>Enrollment</li><li>Eligibility</li><li>Premium Payment</li></ul>	<ul> <li>Network providers</li> <li>Plan details and coverage questions for medical</li> <li>Claims questions</li> <li>Plan &amp; cost comparison</li> </ul>
Toll-Free Number	1-866-328-6601, Monday – Friday, 8:30 a.m. – midnight ET.	1-866-413-2864 8 am – 8 pm, local time. Mon-Fri. TTY 711
Participant Website	www.netbenefits.com	retiree.uhc.com/eatonMAPD





# **Questions and Answers**



## **Thank You**

We look forward to welcoming you to our Medicare family

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

The formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

You must continue to pay your Medicare Part B premium, if not otherwise paid for under Medicaid or by another third party.

Out-of-network/non-contracted providers are under no obligation to treat Eaton members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

This document is available in alternative formats. If you receive full or partial subsidy for your premium from a plan sponsor (former employer, union group or trust), the amount you owe may be different than what is listed in this document. For information about the actual premium you will pay, please contact your plan sponsor's benefit administrator directly.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in the plan depends on the plan's contract renewal with Medicare.

<sup>2</sup>Optum Home Delivery is a service of OptumRx pharmacy. OptumRx is an affiliate of UnitedHealthcare Insurance Company. You are not required to use Optum Home Delivery for a [<90- or 100-day>] supply of your maintenance medication. If you have not used Optum Home Delivery, you must approve the first prescription order sent directly from your doctor to the pharmacy before it can be filled. Prescriptions from the pharmacy should arrive within 5 business days after we receive the complete order. Contact OptumRx anytime at 1-888-279-1828, TTY 711.

Members may use any pharmacy in the network but may not receive preferred retail pharmacy pricing. Copays apply after deductible.

Renew by UnitedHealthcare is not available in all plans. Resources may vary. Reward offerings will vary by member and Renew Rewards is not available in all plans with Renew by UnitedHealthcare.

<sup>4</sup>Participation in the Renew Active® program is voluntary. Consult your doctor prior to beginning an exercise program or making changes to your lifestyle or health care routine. Renew Active includes standard fitness membership and other offerings. Fitness membership equipment, classes, personalized fitness plans, caregiver access and events may vary by location. Certain services, discounts, classes, events and online fitness offerings are provided by affiliates of UnitedHealthcare Insurance Company or other third parties not affiliated with UnitedHealthcare. Participation in these third-party services are subject to your acceptance of their respective terms and policies. AARP Staying Sharp is the registered trademark of AARP. UnitedHealthcare is not responsible for the services or information provided by third parties. The information provided through these services is for informational purposes only and is not a substitute for the advice of a doctor. The Renew Active program varies by plan/area. Access to gym and fitness location network may vary by location and plan. Renew Active premium gym and fitness location network only available with certain plans.



<sup>5</sup>Benefits and availability may vary by plan and location.]

<sup>6</sup>24/7 Nurse Support should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through this service is for informational purposes only. The nurses cannot diagnose problems or recommend treatment and are not a substitute for your provider's care. Your health information is kept confidential in accordance with the law. Access to this service is subject to terms of use.

<sup>7</sup>ModivCare may subcontract to other vendors or individuals. Subcontracting is at the discretion of ModivCare. ModivCare does not guarantee urgent requests will be met when scheduled less than 2 days in advance for standard services. ModivCare supports any language the member requires, through a third-party translator service.

The CareLinx services are made available to you from a third party through your UnitedHealthcare® Group Medicare Advantage insurance plan. CareLinx is not a UnitedHealthcare company. UnitedHealthcare and your Plan are not responsible for any services you receive from this third party. This is not an insurance program and may be discontinued at any time. Benefits and features may vary by plan/area. Limitations and exclusions apply. UnitedHealthcare does not make any representations regarding the content or accuracy of the materials on such sites. CareLinx will share only non-identifiable, aggregate information with UnitedHealthcare that is collected through the use of the CareLinx platform. This information may be used by UnitedHealthcare to potentially help develop future programs and services for its insured members. CareLinx is the network administrator of this in-home care service offer. CareLinx does not employ or recommend any care provider or individual seeking services nor is it responsible for the conduct of any care provider or care seeker. The CareLinx website is a venue that provides tools to help care seekers and care providers connect online. Each individual is solely responsible for selecting a care provider or care seeker for themselves or their families and for complying with all laws in connection with any employment relationship they establish. All decisions about medications and care are between you and your health care provider.

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities. We provide free services to help you communicate with us such as letters in other languages, Braille, large print, audio, or you can ask for an interpreter. Please contact Customer Service at 1-866-413-2864, TTY: 711, 8 a.m.–8 p.m. local time, Monday-Friday, for additional information.

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